

Appointment Information
Phone
Date: _____ Time: _____
DSL: <input type="checkbox"/> Yes <input type="checkbox"/> No
CATV
Date: _____ Time: _____
Cablenet: <input type="checkbox"/> Yes <input type="checkbox"/> No

Application for Services

LAST UPDATED 10/28/2008W

APPLICANT INFORMATION

Service Requested: Residential Business Daytime phone number: _____ Date: _____

Full name (print): _____ Date of Birth: _____
(last) (first) (middle initial)

Business Name: _____

Home or Business Address: _____

Mailing Address (if different): _____

Your Social Security number: _____ Your driver's license number: _____

E-mail address: _____ Do you live in? Spartanburg County Cherokee County City limits

Employer: _____ Work number: _____ Where do you bank? _____

Spouse's full name: _____

Spouse's employer: _____ Work number: _____

Spouse's Social Security number: _____ Spouse's driver's license number: _____

Do you live in a house mobile home apartment Do you Own your home Rent

Name & address of mortgage holder or landlord: _____

Previous address: _____

If unmarried and living with parents or guardian, give their name: _____

Name, address and telephone number of nearest kin, outside of the home: _____

List three business credit references and addresses:

FOR OFFICE USE ONLY - Directions to home or business: _____ _____ _____
Telephone Number Issued: _____ <input type="checkbox"/> published <input type="checkbox"/> nonpublished
Telephone/Cable Drop Needed? <input type="checkbox"/> yes <input type="checkbox"/> no
Account Number: _____ Service Order Number: _____

CHESNEE DOUBLE PLAY AND TRIPLE PLAY BUNDLES

Chesnee Voice and Internet, Voice and Digital Cable TV **Chesnee Voice, Internet and Digital Cable TV**



DOUBLE PLAY BUNDLES

Chesnee Voice & Internet

- Residential, \$54.95 Small/Home Business, \$95.95

- unlimited local calling
- five calling features (*choices include all features, except voice mail and teen line*)
- nationwide calling — 150 minutes
- High-Speed Internet access I: 1 Meg – residential; 2 Meg – business
- all at one price — all on one bill

Chesnee Voice & Internet Plus

- Residential, \$74.95 Small/Home Business, \$115.95

- unlimited voice – local and nationwide calling
- five calling features (*choices include all features, except voice mail and teen line*)
- High-Speed Internet Access II: up to 6 Meg – residential; 2 Meg – business (up to 6 Meg available at an additional cost)
- all at one price — all on one bill

Chesnee Voice & Digital Cable TV

- Residential, \$74.95

- unlimited local calling
- nationwide calling – 150 minutes
- five calling features (*choices include all features, except teen line*)
- Chesnee Digital Cable TV – more than 150 channels
- all at one price — all on one bill

Chesnee Voice & Digital Cable TV Plus

- Residential, \$89.95

- unlimited voice – local and nationwide calling
- five calling features (*choices include all features, except teen line*)
- Chesnee Digital Cable TV – more than 150 channels
- all at one price — all on one bill

TRIPLE PLAY BUNDLES

Chesnee Local Value — Voice, Internet, Digital Cable TV

- Residential, \$99.95 Small/Home Business, \$146.95

- unlimited local calling
- five calling features (*choices include all features, except teen line*)
- nationwide calling — 150 minutes, with free nights and weekends
- High-Speed Internet access I: 1 Meg – residential; 2 Meg – business
- Chesnee Digital Cable TV – more than 150 channels
- all at one price — and on one bill

Chesnee Local Value Unlimited — Voice, Internet, Digital Cable TV

- Residential, \$119.95 Small/Home Business, \$184.95

- unlimited voice – local and nationwide calling
- five calling features (*choices include all features, except teen line*)
- High-Speed Internet Access II: up to 6 Meg – residential; 2 Meg – business (up to 6 Meg available at an additional cost)
- Chesnee Digital Cable TV – more than 150 channels
- all at one price — and on one bill

IMPORTANT INFORMATION ABOUT CHESNEE'S SERVICE BUNDLES

- Chesnee's Double Play and Triple Play service bundles require a 24-month Service Agreement; early termination penalties may apply.
- Actual usage of all Chesnee services in the Double Play and Triple Play bundles are governed by the Terms and Conditions described in the Service Agreement.
- Listed rates for the Chesnee service bundles do not include all mandated federal and state regulatory fees and applicable federal, state, and local taxes and fees.
- Unlimited local service refers to Chesnee Communications' current local calling scope.
- Overage rate for Chesnee's nationwide calling plans is 12 cents per minute.

CHESNEE LOCAL TELEPHONE SERVICE

Service Requested: Residential Business

New Telephone Number Issued: _____

All new service requests are subject to credit check and a deposit.

Have you had telephone service before? Yes No

Installation: \$35.50 Residential / \$52.25 Business

Where: _____ When: _____ Your previous number: _____

Has there been service at this location before? Yes No Do you need telephone jacks at the premises? Yes(how many?) _____ No

How should your telephone be listed? _____ Do you want your telephone number? Published Nonpublished

Do you want inside wire maintenance? (\$1.50/month, Res. & Bus.) Yes No (Note: Inside wire maintenance not available in all locations.)

CUSTOM CALLING FEATURES *(optional, additional costs apply)*

If calling features are ordered at the same time as initial phone service, there is no installation charge. After your service is initiated, there is an installation charge of \$13.50 residential/\$15.00 business to add custom calling features. Monthly residential/business charges are listed with each feature. Please check the features you want to order – if you have questions about the features or available discounts, ask our service rep.

There is no charge for:

900 Call Block

For the following features, there is no monthly charge, but a one-time \$7.15 installation charge applies if the features are ordered after the initial service:

Third Number Block

Collect Block

Bundle Selection	FEATURES	RESIDENTIAL USEC	BUSINESS USEC
<input type="checkbox"/>	<input type="checkbox"/> Caller ID	\$6.50 CNA#DR	\$7.00 CNA#DB
<input type="checkbox"/>	<input type="checkbox"/> Caller ID Block (*67)	\$2.00 RCNODE	\$2.50 BCNODE
<input type="checkbox"/>	<input type="checkbox"/> Call Waiting	\$3.00 CWR	\$5.00 CWB
<input type="checkbox"/>	<input type="checkbox"/> Call Waiting Enhanced	\$6.00 CIDCWR	\$8.50 CIDCWB
<input type="checkbox"/>	<input type="checkbox"/> Distinctive Ring/Call Waiting	\$2.25 RDIRCA	\$2.75 BDIRCW
<input type="checkbox"/>	<input type="checkbox"/> Cancel Call Waiting	\$1.50 CCWR	\$2.25 CCWB
<input type="checkbox"/>	<input type="checkbox"/> Three-Way Calling	\$3.00 3WCR	\$3.50 3WCB
<input type="checkbox"/>	<input type="checkbox"/> Voice Mail-Bronze	\$3.50 VMBRES	\$5.45 VMBBUS
<input type="checkbox"/>	<input type="checkbox"/> Voice Mail-Silver	\$6.25 VMSRES	\$8.35 VMSBUS
<input type="checkbox"/>	<input type="checkbox"/> Voice Mail-Gold	\$8.75 VMGRES	\$12.95 VMGBUS
<input type="checkbox"/>	<input type="checkbox"/> Call Forwarding (*42)	\$1.50 CFR	\$2.50 CFB
<input type="checkbox"/>	<input type="checkbox"/> Call Forwarding Busy (*90)	\$1.75 CFBR	\$2.25 CFBB
<input type="checkbox"/>	<input type="checkbox"/> Selective Call Forward (*63)	\$2.25 RSELCF	\$2.75 BSELCF
<input type="checkbox"/>	<input type="checkbox"/> Find Me	\$3.95 FIMESE	\$3.95 FIMESE
<input type="checkbox"/>	<input type="checkbox"/> Anonymous Call Rejection (*77)	\$3.25 ACREJR	\$5.25 ACREJB
<input type="checkbox"/>	<input type="checkbox"/> Automatic Recall (*69)	\$2.25 RAUREC	\$2.75 BAUREC
<input type="checkbox"/>	<input type="checkbox"/> Telemarketer Call Screening	\$2.95 TELESF	\$2.95 TELESF
<input type="checkbox"/>	<input type="checkbox"/> Auto Call Back (*66)	\$2.25 AUTCBR	\$2.75 AUTCBB
<input type="checkbox"/>	<input type="checkbox"/> Originating Call Management	\$3.00 CALMAR	\$3.00 CALMAB
<input type="checkbox"/>	<input type="checkbox"/> Selective Call Acceptance (*64)	\$2.25 RSELCA	\$2.75 BSELCA
<input type="checkbox"/>	<input type="checkbox"/> Selective Call Rejection (*60)	\$2.25 RSELCR	\$2.75 BSELCR
<input type="checkbox"/>	<input type="checkbox"/> Teen Line	\$7.50 RTLINE	\$14.75 BTLINE
<input type="checkbox"/>	<input type="checkbox"/> Warm Line	\$3.50 RWL	\$5.50 BWL
<input type="checkbox"/>	<input type="checkbox"/> Toll Denial	\$3.25 TODEN1	\$6.25 TODNB1
<input type="checkbox"/>	<input type="checkbox"/> Customer Call Trace (*57)	\$4.00 RCOCAT	\$4.00 BCOCAT

PIC (PREFERRED INTER-EXCHANGE CARRIER) FREEZE

Chesnee Communications offers a PIC freeze to protect you from slamming and unauthorized changes in your long-distance carrier(s) of choice. If you have selected one carrier for in-region long-distance and another for out-of-region long-distance, you must request a freeze for each. Once a PIC freeze is imposed, your carrier cannot be changed without your specific approval. There is no charge for this service.

Do you want to place a PIC freeze on your long-distance carrier(s):

Yes No

Carrier:

(intraLATA, in-region long-distance):

(interLATA, out-of-region/state-to-state long-distance):

CHESNEE LONG DISTANCE SERVICE

All Chesnee Long Distance residential and business rates apply to both interLATA (out-of-region) calls and intraLATA (in-region) calls – anywhere in the U.S., any day, any time.

Do you want to designate Chesnee Long Distance as your preferred interLATA (out-of-region) long-distance carrier? Yes No*
– as your preferred intraLATA (in-region) long-distance carrier? Yes No*



Chesnee Premium Plan

(residential, 14 cents/minute; business, 13 cents/minute):

- Residential
- Business

Chesnee Enhanced Plan

(residential and business, \$4.95 per month, 8 cents/minute):

- Residential
- Business

Personal 877 ReadyLine Service

Provides your own 877 number - no costly set-up or monthly fee, and without having to order an additional line. Connects to one pre-assigned destination, giving you one easy number to remember.

- Residential
- Business

If you do not wish to use Chesnee Long Distance, which carrier do you wish to designate:*

as your preferred interLATA (out-of-region) long-distance carrier? _____

as your preferred intraLATA (in-region) long-distance carrier? _____

**Note: It is the responsibility of customers who do not choose Chesnee Long Distance to contact their long-distance provider(s).*

HIGH-SPEED INTERNET SERVICES

REQUIREMENTS

Type of high-speed service requested: Peachem DSL CableNet

Telephone number: _____

Mother's maiden name (for security purposes): _____

PC Operating System

Windows Vista Windows XP Other Windows System: _____ Mac: _____

CableNet
HIGH SPEED



NOTE: You must have your own Ethernet card installed on your computer. Your computer must be completely set up and operating.

As a customer of Chesnee Communications, I agree that all requirements will have been met when a Chesnee technician arrives to install my high-speed Internet service. If all requirements have not been met when the technician arrives, I understand that I will be subject to an additional \$75.00 service charge.

Print Name: _____

Signature: _____

Date: _____ CSR: _____

Office Use Only: Filters Remote GRP MEM

High-Speed Internet Plans

Residential: 1 MEG-\$29.95 2 MEG-\$39.95 up to 6 MEG-\$59.95

Business: 2 MEG-\$69.95 up to 6 MEG-\$99.95

Internet Inside Wire Maintenance: \$5.95 / month Yes No

User Name / E-mail Address and Password:

All plans include up to 5 e-mail addresses at no extra cost; users are responsible for setting up the additional 4 e-mails beyond the initial one. Additional e-mail addresses (over 5) are available at \$2.00 each/month.

User name must be at least two (2) characters and no more than twenty (20). Provide three user name choices [in case your choices are already in use].

Note: This user name is for your first e-mail address only; you will set up additional e-mail addresses at a later time. Your e-mail address will be username@chesnet.net.

Provide three: _____@chesnet.net

_____@chesnet.net

_____@chesnet.net

Password must be at least two (2) characters and no more than sixteen (16). Passwords are case sensitive: _____

Both user names and passwords may contain only letters A-Z, digits 0-9, underscore (_), dash (-) or dot (.). They cannot contain spaces or begin or end with a dot, dash or underscore.

Incoming mail Pop 3 – mail.chesnet.net

Outgoing mail (SMTP) – smtp.chesnet.net

IP Address: _____

USEC _____ Mac No _____

Toll-free tech support number: 461-2200, or 1-888-375-1553 (toll-free available 24 hours, 7 days a week.)

CHESNEE CABLE TV SERVICE

Is your home or business wired for cable television? Yes No



INSTALLATION CHARGE **\$15**
 1st outlet wiring No charge
 Additional outlets @ \$7.50 _____

MONTHLY CHARGES
 Basic – 15 channels, \$14.30/month _____
 Expanded Basic (includes Basic Service Tier) – 70 channels, \$40.15/month _____
 Total Digital Package (includes Basic Service Tier and Expanded Basic Channels) – 150+ channels, \$56.00/month (all tiers are excluding premium channels) _____
 HD Package - \$14.95/month _____
 Converters _____ @ \$8.95/month _____
 DVRs _____ @ \$9.95/month _____
 Inside Protection Plan (\$1.25/month): Yes No _____

PREMIUM CHANNELS
 HBO/Digital Plex (\$9.95/month) _____
 Showtime/Digital Plex (\$12.00/month) _____
 Cinemax/Digital Plex (\$9.95/month) _____
 Stars/Encore Digital Plex (\$9.95/month) _____
 Two (2) premiums (\$2 discount) _____
 Three (3) premiums (\$3 discount) _____
 Four (4) premiums (\$5 discount) _____
 Other _____
Subtotal _____

TO BE COMPLETED BY OFFICE STAFF
 Government Fees _____
 FCC charge (0.06) _____
 Franchise fee (5.25%) _____
 Cherokee County sales tax (7%) _____
 Spartanburg County sales tax (6%) _____
 Chesnee City sales tax (6%) _____
Subtotal _____
Initial installation _____
Monthly charges _____
Total _____
Paid in advance _____

EQUIPMENT RESPONSIBILITY AGREEMENT

The undersigned acknowledges that the converter unit, and other property provided to the subscriber as a part of the cable TV service, shall remain the property of Chesnee Communications, Inc.

The undersigned also acknowledges that he or she totally assumes the risk of loss, theft, or damage to the converter unit, remote, and other property of Chesnee Communications, Inc.

The subscriber agrees to pay Chesnee Communications, Inc. the full replacement costs of \$350.00 for each lost, stolen, or damaged digital converter unit, and \$600.00 for each lost, stolen, or damaged digital video recorder (DVR) unit.

Account number: _____

Signature: _____

Date: _____

Important Notice: Converter units are programmed and controlled at Chesnee Communications, Inc. facilities. Tampering with a unit will be recognized by computerized equipment.

Converter Serial Numbers: _____

At the time of application for cable television service, Chesnee Communications collects a \$15.00 installation fee from all new subscribers. This does not apply toward the monthly charge. We also collect the first month's payment, because your first bill usually covers more than 30 days. Following your first bill, all subsequent bills are for the current month's service charge.

DATE: _____

ACCOUNT NUMBER: _____

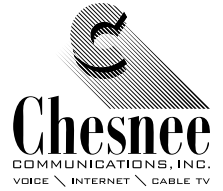
CUSTOMER SERVICE REPRESENTATIVE: _____

AUTHORIZATION FOR SERVICES

(must be completed for service initiation)

Name: _____
(Print)

Phone number where you can be reached: _____



Signature: _____ Date: _____

Name of person responsible for bill: _____

Signature of person responsible for bill: _____

PROCESSED BY: _____ **DATE:** _____

PAID BY: Check Cash Credit Card Bank Draft **AMOUNT PAID: \$** _____